

ANNEX 2

CONTACTS AND THEIR TELEPHONE NUMBERS



Contact persons and telephone numbers

RAI GENERAL	PHONENUMBER	REMARKS
Emergency number RAI	+31 (0)20 549 1234	Calamity/fire/alarm/emergency 24/7
General disorder RAI	+31 (0)20 549 2222	General disorder during office hours. Note: <i>outside office hours please contact Event Managers</i>
Phone switchboard RAI	+31 (0)20 549 1212	General RAI Telephone number
Department lost & found RAI	+31 (0)20 549 1304	During office hours Outside office hours; Event Manager
RAI DEPARTMENTS	PHONENUMBER	REMARKS
Event Manager RAI	+31 (0)20 549 1111	Location Europacomplex & Amstelhall <i>productiondesk@rai.nl</i>
Event Manager RAI	+31 (0)20 549 1110	Location Hollandcomplex & Parkhall <i>productiondesk@rai.nl</i>
Event Manager RAI	+31 (0)20 549 1591	Location Auditorium <i>productiondesk@rai.nl</i>
Event Manager RAI	+31 (0)20 549 1592	Location Forum <i>productiondesk@rai.nl</i>
Event Manager RAI	+31 (0)20 549 1593	Location Elicium <i>productiondesk@rai.nl</i>
Traffic Management RAI	+31 (0)20 549 1710	Parking Department
Dept. Quality, Health & Environment (QHE) RAI	+31 (0)20 549 1414	During office hours or <i>safety@rai.nl</i>
Department Security & Safety RAI	+31 (0)20 549 1930	Security Officer
Licences Desk RAI	+31 20 549 1850	Licences Officer, available during office hours or <i>licenses@rai.nl</i>

Department Building & Technical works RAI	+31 (0)20 549 1460 / 1470	During office hours Outside office hours; Event Manager
EXHIBITOR SERVICES & RAI SUPPLIERS	PHONENUMBER	REMARKS
Exhibitor Services RAI	+31 (0)20 549 1928	During office hours or <i>exhibitorservices@rai.nl</i>
Electra Works & rigging (Mansveld Expotech)	+31 (0)20 312 8080	<i>info@mansveldexpotech.nl</i>
Water-, gas-, compressed air connections (MTD Netherlands BV)	+31 (0) 20 549 1399	<i>rai@mtd.net</i>
Audiovisual solutions (ACS audiovisual solutions)	+31 (0)20 549 1515	<i>sales@acsaudiovisual.com</i>
Customs- & logistical support (Schenker)	+31 (0)20 549 2790	<i>beurslogistiek@rai.nl</i> Europaplein 2 - 22 / P9 1078 GZ Amsterdam
Consulting General Supervision/safety (CABB)	+31 (0)20 492 3090	<i>info@cabb.nl</i>
Media (Faircom Media)	+31 (0)20 462 0880	Media during show of an organiser <i>info@faircom.nl</i>
Media (RAI Partnerships & Media Solutions)	+31 (0)20 549 3010	Media during a RAI exhibition <i>mediasolutions@rai.nl</i>
OTHER CONTACTS	PHONENUMBER	REMARKS
BUMA (music rights)	+31 (0)23 799 7999	<i>info@bumastemra.nl</i> Siriusdreef 22-28 2132 WT Hoofddorp www.bumastemra.nl
SENA (movie rights)	+31 (0)35 625 1700	<i>sena@sena.nl</i> Catharina van Renneslaan 20 1217 CX Hilversum www.sena.nl
VIDEMA (movie rights)	+31 (0)183 58 3000	<i>info@videma.nl</i> Grotewaard 9A 4225 PA Noordeloos www.videma.nl
Ministry of Economic Affairs, Agriculture and Innovation	+31 (0)70 379 8911	Bezuidenhoutseweg 30,2594 AV Den Haag PO Box 20401 2500 EC Den Haag www.government.nl/ministries/eleni
Ministry of Infrastructure and Environment	+31 (0)70 456 0000	Plesmanweg 1-6, 2597 JG Den Haag PO Box 20901 2500 EX Den Haag www.government.nl/ministries/ienm

Ministry of Social Affairs and Employment	+31 (0)70 333 4444	Anna van Hannoverstraat 4 2595 BJ Den Haag <i>PO Box 90801</i> <i>2509 LV Den Haag</i> www.government.nl/ministries/szw
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