

## Conditions NS day return ticket

1. The NS day return ticket is only valid from Monday through Friday from 09.00 hrs and for the whole day on Saturday and Sunday.
2. The NS day return ticket is not valid in the Thalys. For trains with the name Intercity direct and ICE International a surcharge is applicable.
3. The NS day return ticket is valid from any trainstation in the Netherlands to NS station Amsterdam RAI. The ticket is valid in trains of NS, Syntus, Arriva, Connexion and Veolia.
4. The NS day return ticket is only valid on the day you visit the event.
5. The NS day return ticket can only be booked when registering for the event you will visit.
6. The NS day return ticket is personal and only valid on the reserved trajectory.
7. The NS day return ticket cannot be exchanged or refunded.
8. You are obliged to show a valid identification upon request at the train station and/or in the train.
9. A print-out of the confirmation email is not a valid e-ticket.
10. The NS day return ticket is only valid when legible and printed in A4 format.

**For questions regarding purchasing, payment or the confirmation e-mail of your NS e-ticket, you can contact the RAI Registration Helpdesk on: [registreer@rai.nl](mailto:registreer@rai.nl)**

**For questions regarding activating or downloading your purchased ticket you can contact the NS Customer Service Desk 24/7 on T. +31-30751 51 55.**